

## **expanded hygiene concept Van der Valk Airporthotel**

Dear guests,

As a family owned company, Van der Valk attaches great importance to health, safety and the well-being of our guests and employees.

We have developed the following hygiene concept and thank you in advance for your support.

Willemijn & Adriaan van der Valk

### **General plan:**

- We provide sufficient options to wash your hands, please use disposable paper towels to dry your hands
- We provide sufficient dispensers with disinfectant to disinfect your hands
- All surfaces, especially doorknobs, handrails, etc. are cleaned at regular intervals
- The distance regulations of 1.5 m are marked on the floor
- All employees wear mouth-nose protection or stand behind a plexiglass window
- The hotel bar is currently closed
- The fitness and wellness area is currently closed
- We ensure regular ventilation throughout the hotel
- Please follow the access restrictions and distance regulations in the sanitary areas
- We are obliged to record your contact details, please fill out the provided registration card

### **Reception:**

- The key cards, pens and card terminals will be disinfected after every single use
- Our reception is equipped with a plexiglass window
- Only cashless payments are allowed

### **Housekeeping:**

- All Housekeeping employees work with mouth-nose protection and use a fresh pair of disposable gloves for each room
- After cleaning the room, all doorknobs will be disinfected again

### **Elevator:**

- Please disinfect your hands before using the elevator
- The elevator will be disinfected at regular intervals
- A maximum of 2 people are permitted to use the elevator at the same time

### **Restaurant & Brasserie**

- The seating in the restaurant ensures a distance of at least 1.5m between the tables
- Dispensers with disinfectants are available for use
- Our employees are equipped with mouth-nose protection and gloves
- After leaving the table, the table linen will be changed.  
The tables, chairs and menus will be disinfected
- Walking routes are marked so the distance regulations are also observed when entering and leaving the restaurant.

### **Kitchen:**

- In addition to mouth-nose protection, all employees also wear disposable gloves
- We follow all actual DEHOGA guidelines in the service and kitchen area

### **What YOU can do:**

- Please wash your hands regularly and use the provided disinfection dispensers
- Please follow a common etiquette when coughing or sneezing
- Please keep the distance regulations towards other guests and the staff
- Please use the given walking paths.
- Only cashless payments are allowed
- You are required to wear mouth-nose protection in our restaurant.  
Please remove protection only once when you are seated.
- Please understand that we are unable to provide the service we normally provide (for example: presenting the food, refilling the drinks, etc.)

We wish you a pleasant stay with us

Your Van der Valk Airporthotel team

